**Katey M. Harris**

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**Qualifications:**

* A skilled data analytic professional with IT industry experience in SQL database design, development, and implementation with business requirements in MS SQL Server 2008 R2/2012, 2016, MS Access/Excel database system in a client/Server environment.
* Tableau Desktop Specialist
* Advanced expertise in standardized relational database system concepts and design methods -Thorough understanding of SQL database ANSI standards, normalization, DDL, DML, and DCL commands
* Broad experience in scripting T-SQL, PL/SQL, JET SQL, Visual Basic, and Python
* Experience in MS SQL Server Management Studio (SSMS) 2012/2008 R2, and PostgreSQL
* Experience in report building using SSRS, MS Access, Power BI, and Tableau
* Extensive experience in the development of complex, highly specialized databases in support of practice analysis, data integrity and reporting.

**Professional Experience:**

*5/2016 to Present* **Mayo Clinic AZ Transplant Center**, *Data Analyst*

* Tableau data source creation, analytics, and dashboard design
* Unified Data Portal SQL Server Report Services Report Building, querying, and automation
* United Network for Organ Sharing (UNOS) Form completion and compliance
* Enterprise Transplant Center Patient Management Systems (EditLife) data warehouse snowflake schema design, management, analysis, auditing, data integrity and reporting,
* EMR data mining virtuoso
* EPIC Workbench Report design
* EPIC Phoenix subject matter expert
* Vendor liaison for discovery, diagnosis and resolution of software bugs
* Strong experience with medical terminology and transplant regulatory provisions

*4/2011 to 5/2015* **North Platte Natural Resources District**, *Remote Database Administrator*

* Multiple MS Access Databases Custom Design, normalization and management
* Access Form and Report design with Visual Basic Macros
* SQL Server Querying, Function and Stored Procedure scripting
* Data management, and task automation
* 2012 SQL server migration, integration, and maintenance

*11/04-4/2011* **TSRI,** *Remote List Department Operations Manager & Lead Generation/Technology Telesales Professionals*

* Sales List generation, filter, de-duplicate, and research
* Technology Business to Business telesales for HP, Microsoft, Sun Microsystems and AdvizeX
* *TOIT* proprietary database design, and management
* Access call list database design, development, and management
* Hardware, and application research

*9/06-9/2008* **Alpine Access***, American Express* *Remote Escalation Coach*

* + - * Support, direct and train customer service agents
      * Resolve escalated customer issues
      * Research and train on compliance
      * Generate key performance metrics, error, and shift reporting

**Degrees and Certificates:**

*2022 Expected:* Data Analytics Certification, **University of Minnesota, Online**

*2020:* Tableau Desktop Certification, **Loyalist Tableau Phoenix, AZ**

*2013*: SQL Server 2012 Developing Certification**, ONLC Training, CO**

*2011:* AAS in Computer Information Systems, **Aims CC, Greeley, CO** *2009:*  Visual Basic Programming Certificate, **Aims CC, Greeley, CO**

*2009:* Database Administrator Certificate, **Aims CC, Greeley, CO**

*2007:* Network Analyst Certificate, **Aims CC, Greeley, CO**